



R Systems Recognized as a Major Contender in Everest Group's Healthcare Provider Digital Services PEAK Matrix® Assessment 2024

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Place: Noida, India

R Systems International Limited (a Blackstone portfolio Company), a global leader in digital product engineering, today announced that it has been named a Major Contender in Everest Group's Healthcare Provider Digital Services PEAK Matrix® Assessment 2024.

Everest Group's Healthcare Provider Digital Services PEAK Matrix® Assessment 2024 is a comprehensive evaluation that analyzes demand themes and service provider capabilities in healthcare provider digital services. In this year's assessment, R Systems is identified as a Major Contender, reaffirming its position as a prominent player in healthcare provider digital services landscape.

The assessment evaluated 35 healthcare ITS providers across several key dimensions including market adoption, portfolio mix, value delivered, vision and strategy, scope of services offered, innovation and investments, and delivery footprint.

R Systems is recognized for its:

- Strong partner ecosystem that includes technology providers such as AWS, Google, Salesforce, Microsoft, Boomi, UiPath, and others to develop healthcare-specific solutions such as patient engagement, wellness, and behavior management.
- Strong presence in financials management (offering end-to-end framework iRCM which offers front-, mid-, and back-end RCM services) and diagnostics, treatment, and monitoring solutions (offers diagnostic support, medical record management, and treatment management).
- Client-centric approach, clients cite that R Systems provides them with resources with strong expertise in technical services such as application development.

"We are honored to be recognized as a Major Contender in Everest Group's Healthcare Provider Digital Services PEAK Matrix® Assessment 2024. This recognition reflects our commitment to empowering healthcare providers in their transformation journey by leveraging our AI-driven and data-centric expertise, and a client-first approach to solving healthcare's most complex challenges. We enable our clients to deliver personalized care and streamline critical workflows through innovative, tailored solutions", said Sanjeev Dhawan, Vice President – Healthcare, R Systems.

"Healthcare providers are rapidly adopting AI and advanced analytics across various value chain areas, such as patient engagement, care management, and revenue cycle management. This trend is fueled by the demand for driving personalized care, streamlining clinical and administrative workflows, and generating data-driven insights," says Priya Sahni, Vice President at Everest Group. "R Systems harnesses its deep domain expertise and leverages its AI and data-led solutions in areas such as patient engagement and revenue cycle management to assist providers on their transformation journey. Furthermore, its continued

investments to augment its digital capabilities, along with strong client management, has led to its positioning as a Major Contender in Everest Group's Healthcare Provider Digital Services PEAK Matrix® Assessment 2024."

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About Everest Group

Everest Group is a leading global research firm helping business leaders make confident decisions. Everest Group's PEAK Matrix® assessments provide the analysis and insights enterprises need to make critical selection decisions about global services providers, locations, and products and solutions within various market segments. Likewise, providers of these services, products, and solutions, look to the PEAK Matrix® to gauge and calibrate their offerings against others in the industry or market. Find further details and in-depth content at www.everestgrp.com.

About R Systems:

R Systems is a leading digital product engineering company that designs and develops chip-to-cloud software products, platforms, and digital experiences that empower its clients to achieve higher revenues and operational efficiency. Our product mindset and engineering capabilities in Cloud, Data, AI, and CX enable us to serve key players in the high-tech industry, including ISVs, SaaS, and Internet companies, as well as product companies in telecom, media, finance, manufacturing, health and public services verticals.

For more information, visit <https://pages.rsystems.com/peak-matrix-healthcare-provider-digital-services>.

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